Veterinary technology students at Alfred State don’t just learn concepts—they reinforce them with hands-on experience in real-world situations. In just two years, they gain the knowledge and proficiency necessary to prepare them to become licensed veterinary technicians, joining the ranks of the compassionate and motivated professionals dedicated to animal health care.

From nursing and surgical assistance, to dental hygiene and nutritional management, their comprehensive training prepares them to provide the highest quality of care to their animal patients. With access to a variety of animals (including exotics), laboratories, surgical suites, medical imaging suites, pharmacy, a clinical pathology laboratory, and the college farm, students are ready to handle any challenge that their work brings.

For more information on Veterinary Technology at Alfred State please visit: http://www.alfredstate.edu/academics/programs/veterinary-technology

**Take a non-credit course at Alfred State!**

**Do you work in the “animal care field” and need to find a way to manage and balance your work and home life?**

Consider taking the Compassion Fatigue/Vicarious Traumatization course. This noncredit workshop is available online; access it any time of day, from anywhere! Enrollment cost includes online access to the course and a textbook. You must pre-register/pre-pay. Revitalize yourself now!

**Do you want to become a Veterinary Assistant?**

See if this career is for you by taking online noncredit courses through Alfred State College and Education to Go! Go to www.ed2go.com/alfred for more information on the “Become a Veterinary Assistant” series!

**Do you want to work with animals?**

Equine Hoof Care is an online course designed for anyone wanting to know more about maintaining horses’ hooves. Whether you are a professional farrier, veterinarian wanting to continue your education, or a horse owner just wanting to educate yourself, this course is for you!
Saturday, July 13, 2013

DVM/LVT TRACK
Lecture Hall 2 (LH2)
Spillover room: S1 007

7:30am – 8:45am
Registration is in the Atrium
Breakfast is available in the cafeteria
and in the James Law lobby

8:45am – 9:45am
Beyond the Cutting Edge: Non-surgical Tools for Contraception, and Sterilization of Dogs and Cats
Joyce Briggs
What could our field do with new drugs or vaccines to prevent unwanted litters, without surgery? Come learn the status of research on a variety of approaches for doing just that and how Alliance for Contraception in Cats and Dogs (ACC&D) and others are helping to further the research and availability to ensure the most progressive and safe tools become available to our field.

9:50am – 10:50am
Non-surgical Neutering – Are You Ready?
Robert Weedon, DVM, MPH
If all non-profits could neuter male dogs non-surgically today, it would pour over $50 million dollars into the animal welfare community. In this workshop you will learn what you need to know about the technology behind ZeuterinTM, the only FDA-approved nonsurgical sterilant for use in male dogs. We’ll discuss the importance of training and proper injection technique, tips for successful implementation, and real-life examples of how animal welfare groups are currently using it.

11:00am – 12:00pm
Use of Dexmedetomidine in Shelter Anesthesia Injectable Combinations
Andrea Looney, DVM, DACVA, CCRP
This presentation will help the audience understand the pharmacology, clinical presentation, and nuances about the use of several injectable anesthesia regimes utilizing the drug dexmedetomidine. Protocols of interest from within the literature of the last few years will be reviewed.

12:00pm - 1:00 pm
Box lunches are available in the cafeteria and in the James Law lobby

1:00pm – 2:00pm
Forensic Exam of the Live Victim: An Introduction to Clinical Veterinary Forensic Medicine
Rachel Touroo, DVM
A forensic medical examination is essential to a case of animal abuse. This lecture will serve as an introduction to clinical veterinary forensic medicine and will discuss the considerations and steps involved in performing and appropriately documenting a forensic examination of live animal victims.

2:05pm – 3:05pm
Necropsy Techniques, Tips & Tricks (Part 1)
Sean McDonough, DVM, PhD and Jodie Gerdin, DVM

3:10pm – 4:10pm
Necropsy Techniques, Tips & Tricks (Part 2)
Sean McDonough, DVM, PhD and Jodie Gerdin, DVM
What constitutes a full necropsy? What samples should I collect? Does that red spot mean anything? These questions and more will be answered, giving you a solid knowledge base in necropsy technique, confusing non-lesions, and common artifacts.

* 4:30pm – 5:45pm
Veterinary Forensics Wetlab
Sean McDonough, DVM, PhD and Jodie Gerdin, DVM
Will be held in Junior Surgery (C2 555)
* DVMs only, Registration required
Zeuterin is the only FDA-approved non-surgical sterilant for use in male dogs. In this demonstration, we’ll discuss the importance of training and proper injection technique in order to prevent adverse reactions. Several live dogs will be treated with Zeuterin, for those present to learn how to administer the product through proper injection technique.

5:00pm – 6:30pm
Open House at SPCA of Tompkins County
Jim Boudreau, Executive Director and staff
All conference participants are invited to an open house at the Tompkins County SPCA.
Saturday, July 13, 2013

STAFF/VOLUNTEER TRACK
Lecture Hall 1 (LH1)
Spillover room: Hagan Room

7:30am – 8:45am
Registration is in the Atrium
Breakfast is available in the cafeteria
and in the James Law lobby

8:45am – 9:45am
Let Them Eat!
Emily Weiss, PhD, CAAB
Research on food guarding from
the ASPCA’s Shelter Research and
Development department has led to a
significant increase in the number of
dogs leaving shelters alive. Attendees
will explore the differences between
food guarding and possession aggression
and learn about a simple protocol that
can quickly modify the behavior and
ensure an increase in live releases.

9:50am – 10:50am
Big Dog Relinquishment
Emily Weiss, PhD, CAAB
Why are they relinquished and what
can we do to help? Big dogs are
often the most at risk in our shelters.
Recently the ASPCA Shelter Research
and Development department conducted
research to examine the reasons for
relinquishment of large dogs in two large
municipal facilities. Attendees to this
workshop will explore the findings of
the research and leave with tools to
better support potential relinquishers
in their community.

10:15am – 10:50am
Reading Dog and Cat
Emily Weiss, PhD, CAAB
Understanding Aggression in
Dogs as it Relates to our Work
in the Shelter
Kelley Bollen, MS, CABC
Why are they relinquished and what
can we do to help? Big dogs are
often the most at risk in our shelters.
Recently the ASPCA Shelter Research
and Development department conducted
research to examine the reasons for
relinquishment of large dogs in two large
municipal facilities. Attendees to this
workshop will explore the findings of
the research and leave with tools to
better support potential relinquishers
in their community.

11:00am – 12:00pm
Evaluating and Rehabilitating
Animal Victims of Cruelty
Pam Reid, PhD, CAAB
Dogs rescued from cruelty cases (hoarding,
puppy mills, dogfighting) run the gamut
from friendly, sociable animals to extremely
fearful or aggressive creatures. Resilient,
outgoing dogs may be ready for immediate
placement in new homes. Some benefit
from rehabilitation while in protective
custody. Others suffer from such a poor
quality of life or pose such extreme danger
to others that the only humane option
is euthanasia. In this presentation, we
outline the assessment and rehabilitation
interventions developed by the ASPCA Anti-
Cruelty Behavior Team for cruelty survivors.

12:00pm - 1:00 pm
Box lunches are available in the
cafeteria & in the James Law lobby

1:00pm – 2:00pm
Intake and Adoption Counseling
from a Behavior
Kelley Bollen, MS, CABC
Asking the right questions in the right way
is imperative if we hope to obtain accurate
and useful behavioral information about
the relinquished animals coming into your
facility. Equally important is providing
adopters with useful behavioral information
that will help improve adoption success.
This lecture will cover both of those
important subjects.

2:05pm – 3:05pm
Advice for Common Behavior
Problems in Dogs and Cats
Kelley Bollen, MS, CABC
Knowing what advice to give to pet
owners experiencing behavior problems
with their pets can prevent surrenders
and reduce returns. It is often problematic
behaviors that send dogs and cats to the
shelter because the average pet owner
doesn’t know how to deal with things
like jumping, barking, digging and pulling
in dogs and scratching furniture, house
soiling and inappropriate play in cats.
This lecture will provide you with the
knowledge you need to advise frustrated
pet parents before they give up.

3:10pm – 4:10pm
Reading Dog and Cat
Emily Weiss, PhD, CAAB
Understanding Aggression in
Dogs as it Relates to our Work
in the Shelter
Kelley Bollen, MS, CABC
Being able to read body language is
imperative when working with animals.
This lecture will review dog and cat body
language so that you have a better idea
of the emotional state of the animals in
your care.

4:15pm – 5:15pm
Understanding Aggression in
Dogs as it Relates to our Work
in the Shelter
Kelley Bollen, MS, CABC
Every day in the shelter field we must
make difficult decisions regarding the dogs
in our care that exhibit aggressive behavior.
Whether they are surrendered with a
history of aggression or exhibit it while at
your facility, deciding if the dog is safe to
place up for adoption is heart wrenching.
The goal of this lecture is to explain
aggression in dogs as it relates to our
shelter work – where it comes from and
what, if anything, we can do to change it.

5:00pm  – 6:30pm
Open House at SPCA
of Tompkins County
Jim Bouderau, Executive Director
and staff
All conference participants are
invited to an open house at the
Tompkins County SPCA.
### BOARD/ADMINISTRATION/MANAGEMENT TRACK
**Lecture Hall 3 (LH3)**

**7:30am – 8:45am**
Registration is in the Atrium
Breakfast is available in the cafeteria and in the James Law lobby

**8:45am – 9:45am**
Change Management
Bert Troughton, MSW
Yes, change is constant and it’s up to you to guide your organization gracefully through transitions—and even to encourage a culture that thrives in the midst of change. We’ll examine the components of change efforts and map out your actions to successfully manage change in your organization.

**9:50am – 10:50am**
Staff Supervision and Feedback Loop
Bert Troughton, MSW
When employees learn to give and receive feedback they perform better individually and as a team. Let’s take a look at the benefits of feedback in a healthy workplace, practice drafting and giving both positive and constructive feedback, and establish a plan for using feedback to strengthen your work environment.

**11:00am – 12:00pm**
Shelterer to Rehomer Part 1
Bert Troughton, MSW and Emily Weiss, PhD, CAAB
This workshop will focus on what it looks like when we shift our energy from simply sheltering to getting more animals home and keeping them in their homes to begin with. We’ll share some of our most recent research and look at both policy shifts and innovative data driven programs at the cutting edge of this rehoming paradigm, and give you the tools you need to become and save even more lives.

**2:05pm – 3:05pm**
Fundraising Part 1 – Building a Fundraising Board
Karen L. Medicus, CFRE
Many board members do not realize that by simply sharing the passion they have for your organization they are beginning the process of raising money and awareness. Learn how you can build and engage your board for fundraising success.

**3:10pm – 4:10pm**
Fundraising Part 2 – Sit Stay Day to Petcasso
Karen L. Medicus, CFRE
What fundraising activities are a good fit for your organization? Find out how to get the “biggest bang for your buck” without overloading your organization’s staff and volunteers.

**4:15pm – 5:15pm**
Shelter Renovations
Kate Pullen
It is always exciting when there are funds available for a renovation, you start sketching designs or what your addition will look like—however, sometimes what we think we need is not actually what we need. This workshop will focus on evaluating your program goals and then looking at what might be missing from your design or addition that is critical.

### DVM/LVT TRACK
**Lecture Hall 2 (LH2)**

**7:30am – 8:45am**
Breakfast is available in the cafeteria and in the James Law lobby

**8:45am – 9:45am**
Canine and Feline Parvovirus in Animal Shelters
Miranda Spindel, DVM, MS
You are invited to learn more about canine parvo virus and feline panleukopenia virus in animal shelters in this presentation. Parvo viruses are highly contagious, durable in nature, and capable of producing severe or life threatening disease in individual animals. Many shelters experience outbreaks and struggle with management after these viruses are introduced into the shelter population. This 60 minute session will provide a basic overview of both diseases and cover practical information to help you save more lives!

**9:50am – 10:50am**
Ringworm Part 1
Sandra Newbury, DVM

**11:00am – 12:00pm**
Ringworm Part 2
Sandra Newbury, DVM
These presentations will explore screening programs, practical and economical factors, and treatment strategies for outbreaks, individuals,
and the environment. Case studies that show how some shelters are winning this battle will be reviewed.

12:00pm - 1:00 pm
Box lunches are available in the cafeteria & in the James Law lobby

1:00pm – 2:00pm
Quality of Life in the Animal Shelter: What we know and don’t know
Frank McMillan, DVM

Quality of life for animals in the shelter has a far greater impact than simply making the animals’ life more enjoyable during the stay in the shelter—it can have an impact on the animals’ happiness well after he or she has left the shelter. It can affect the animal’s ability to make successful adjustments to the human home environment, the chances of the animal being returned to the shelter or drifting from foster home to foster home, and of being adopted at all. On top of this, the strong intuitive sense that quality of life is straightforward and “everyone knows what it means” is an illusion. This presentation will point out what we know and don’t know about animal quality of life in the shelter environment.

2:05pm – 3:05pm
Assessing Quality of Life in the Animal Shelter
Frank McMillan, DVM

Quality of life assessment is the paramount method for recognizing deficiencies in the animal’s care as desired by that animal. It permits the determination of enhancements and deteriorations in the pleasantness of the animal’s life experience, so that intervention can be instituted and its effectiveness measured. This talk will present the latest knowledge in how we can best assess quality of life in animals residing in the animal shelter environment.

3:10pm – 4:10pm
What Every Shelter Needs to Know about Exotic Pets Part 1
James Morrissey, DVM

What Every Shelter Needs to Know about Exotic Pets Part 2
James Morrissey, DVM

This lecture will focus on the handling, husbandry and clinical techniques for common exotic pets that may be donated to a shelter. These include birds, rabbits, ferrets, small rodents and reptiles.

7:30am – 8:45am
Breakfast is available in the cafeteria and in the James Law lobby

8:45am – 9:45am
Taking the bite out of Rabies (Are you at risk in the shelter?)
Andy Newmark, DVM

Rabies kills – 70,000 people annually worldwide. Animals enter our shelters daily with unknown rabies vaccination status and have possibly had contact with rabid animals. The discussion will include a history of Rabies, Rabies in New York State, shelter policies regarding bite wounds (animal and human), pre exposure and post exposure vaccinations, and current treatments for people with symptoms.

9:50am – 10:50am
Toxoplasmosis, Cats, and Cat Ladies
Elizabeth Berliner, DVM, MA

Toxoplasmosis has been in the popular news a lot lately, and cats often get blamed as the source of human infections. This review of current research will attempt to separate fact from fiction, and provide staff and volunteers with information regarding the risks in working with the cats in their care.

11:00am – 12:00pm
FeLV/FIV
Stephanie Janeczko, DVM, MS, DABVP

Shelters often perform FeLV/FIV tests to determine if these retroviruses are present within the cats that they care for. This presentation will discuss indications and proper technique for test performance as well as interpretation of results and implications for cats who test positive.

12:00pm - 1:00 pm
Box lunches are available in the cafeteria & in the James Law lobby

1:00pm – 2:00pm
Giardia and Coccidia
Dani Boes, DVM and Teva Hoshizaki, DVM

Giardia and coccidia are hearty organisms that can cause unrelenting issues in the animal shelter. This talk will review best practices in managing, treating, and preventing these organisms in your population.

2:05pm – 3:05pm
Pediatric and Geriatric Care in A Nutshell
Brian Collins, DVM

This lecture will provide an overview of the special needs of the younger and older shelter cats and dogs.
3:10pm – 4:10pm
How to Start a TNR Program
Jesse Oldham
This presentation will cover a basic overview of TNR programs, exploring how TNR programs might differ depending on who is implementing them, the resources available in a community and the desired program outcome. We'll review examples of different program models, overview the resources needed to start a TNR program and cover basic TNR program tips (trapping, record-keeping, volunteer management, equipment).

4:15pm – 5:15pm
Using GIS to Target Spay/Neuter Efforts
Jan Scarlett, DVM, MPH, PhD
Large numbers of kittens entering shelters continue to be major problem for many shelters. Geographic information systems (GIS) technology can be used to identify geographic areas that repeatedly act as a source of kittens. Using shelter data regarding kitten intake from 2009-2011, GIS technology identified 16 statistically significant clusters in Tompkins County. Using this analysis the shelter successfully applied for and received funding for targeted spay/neuter efforts.

7:30am – 8:45am
Registration is in the Atrium
Breakfast is available in the cafeteria and in the James Law lobby

8:45am – 9:45am
Hoarding Part 1
Gary Patronek, VMD, PhD
These sessions will discuss issues in hoarding cases that are relevant for all managers and administrators to understand when shelters become involved in these cases. Topics to be covered include: hoarding as a public health problem, implication of listing hoarding as a new disorder in DSM-V, intervention approaches, setting up a community-wide task force for hoarding cases, issues during animal rescue and removal, and shelter procedures important to maintain the integrity of the legal case.

11:00am – 12:00pm
Cruelty Intervention Advocacy: A Holistic Approach
Allison Cardona
When employees learn to give and receive feedback they perform better individually and as a team. Let’s take a look at the benefits of feedback in a healthy workplace, practice drafting and giving both positive and constructive feedback, and establish a plan for using feedback to strengthen your work environment.

12:00pm - 1:00 pm
Box lunches are available in the cafeteria & in the James Law lobby

1:00pm – 2:00pm
Are You the Best You Can Be?
Sandra Newbury, DVM
How do you evaluate your animal care and operations? And how do you tackle any problems you uncover? What’s the best way to translate recommendations into actual improvements in your shelter? Using real-life examples, this workshop will give you the tools you need to perform a critical assessment of your own operations and start making lifesaving changes at your facility.

2:05pm – 3:05pm
Disaster Planning for Shelters
Tim Rickey
This presentation will discuss how shelters can best prepare for and implement protocols to manage manmade and natural disasters.

3:10pm – 4:10pm
Legal Issues Impacting Shelters: Handling them before they become Legal Problems
Stacy Wolf, Esq
Whether they are temporarily housing animals seized in cruelty cases, dealing mostly with strays and owner surrenders, contracting with localities to do “dangerous dog” holds, or a combination of all of the above, shelters, rescues and their foster volunteers need to know the laws that govern the legal status, care, treatment and disposition of their animal charges. This workshop will provide an overview of these laws, how they impact shelter operations and how shelters can anticipate and address legal issues before they become legal problems.

4:15pm – 5:15pm
After the Grant Award: Tips on Tracking, Reporting On, and Promoting Your Grant
Michael Barrett
As one of the largest funders of animal welfare, the ASPCA manages a diverse portfolio of grants to over 1,000 organizations annually. The Grants Management department has made its mark by comingling best practices in animal welfare with best practices in grantmaking for the benefit of our grantees. In this session, you will learn the how and why of managing the grants you receive, starting with receipt of the grant contract, tracking and reporting your use of the grant funds, promoting the grant, maintaining the grante-grantor relationship during and after the grant term, and finally, adapting to trends in grantmaking that will give you an advantage in your grant seeking strategy.